

SW-02361A-08-0609

ORIGINAL



0000097759

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 81053

Date: 8/11/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Drs Laura

Altman

Account Name: Drs Laura and Hersch Altman

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85266

is:

Utility Company. Black Mountain Sewer Corporation

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number: SW-02351A-08-0609

Dear Sir or Madam,

I currently am a customer of Black Mountain Sewer Corp, and strongly appose any increase in my current monthly charge of \$45.76. This sale is much higer than other municipal sewer corporation charges in Maricopa County any further increase would be outrageous and grossly inappropriate.

Sincerely  
Dr. Laura S. Altman

Dear Sir or Madam,

I am a customer of BM Sewer Corp. I very strongly oppose any increase in my current monthly charge of \$45.76/month. This is already much higher than other municipal sewer corporation charge in Maricopa County. Any further increase would be grossly unfair and inappropriate.

Sincerely yours  
Hersch Altman  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition.

Arizona Corporation Commission

DOCKETED

AUG 12 2009

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2009 AUG 12 P 4: 32

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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8/11/09 Comments entered in our database and will be file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Black Mountain Sewer application. CLOSED.

\*End of Comments\*

Date Completed: 8/11/2009

Opinion No. 2009 - 81053

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SW-02351A-08-0609

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      81078

Date: 8/11/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Mart      Last: Goldenberg

Account Name: Mart Goldenberg      Home: (000) 000-0000

Street: [REDACTED]      Work:

City: Scottsdale      CBR:

State: AZ      Zip: [REDACTED]      is:

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: [REDACTED]      Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO. SW-02351A-08-0609\*\*\*\*\*

BMSC has filed this application to increase their monthly customer charge from the current \$45.64 to \$71.08. According to the monthly sewer charges published by the Arizona Republic on May 27, 2009, even the current BMSC monthly charge of \$45.64 is extremely high compared to these average customer city sewer monthly charges: Mesa \$24.23; Phoenix \$28.51; Scottsdale \$22.52; Glendale \$30.07; Peoria \$21.90; Gilbert \$24.28; Tempe \$17.34; & Chandler \$17.67. We request that the Arizona Corporation Commission deny this application for this monthly charge increase, and to instruct BMSC that they must reduce their current monthly customer charges to be more comparable to other local sewer company monthly charges.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

8/12/2009

Opinion noted and filed in docket No. SW-02351A-08-0609 by Carmen Madrid

August 12, 2009

RE: BLACK MOUNTAIN SEWER CORPORATION

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Mr. Mart Goldenberg:

Your letter regarding the Black Mountain Sewer Corporation ("BMSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the ("BMSC") application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148.

Sincerely,

Jenny Gomez  
Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 8/12/2009**

**Opinion No. 2009 - 81078**

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SW-02351A-08-0609

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      81076

Date: 8/11/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Paul B.**

**Visconti**

Account Name:      Paul B. Visconti

Home: (000) 000-0000

Street:      [REDACTED]

Work:

City:      Scottsdale

CBR:

State:      AZ      Zip: [REDACTED]

is:

Utility Company.      **Black Mountain Sewer Corporation**

Division:      sewer

Contact Name:      [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO. SW-02351A-08-0609\*\*\*\*\*

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix AZ 85007

As a customer of Black Mountain Sewer Corporation I was astounded to hear that they have applied to raise the monthly charge from \$45.64 to \$71.08. Their current charge of \$45.64 is already too high and inconsistent with what other residents of Scottsdale are paying. Not only should the proposed raise not be approved, but even a lesser raise should not be considered particularly in these unhealthy economic times.

Thank you for your, consideration,

Paul B. Visconti

[REDACTED]  
Scottsdale AZ [REDACTED]

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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8/12/2009

Opinion noted and filed in Docket No. SW-02351A-08-0609 by Carmen Madrid

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August 12, 2009

RE: BLACK MOUNTAIN SEWER CORPORATION

Dear Mr. Paul B. Visconti:

Your letter regarding the Black Mountain Sewer Corporation(BMSC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the ("BMSC") application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148.

Sincerely,

Jenny Gomez  
Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 8/12/2009**

**Opinion No. 2009 - 81076**

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